

QUESTIONS AND ANSWERS FROM MENU OF SERVICE TRAINING

2003

What happens if a quality indicator is not achieved?

If the failure to meet a quality indicator was outside of the CRP's control or was agreed upon by the counselor upfront that it was not needed for the outcome, the counselor can grant an exception and payment will be made for that D code.

When do the new rates begin?

On October 1, 2003 DVRS counselors will begin using the Menu of Services and fees associated with these services. Any new service beginning for a client on or after October 1st will use the Menu fees. Services that started before October 1st will continue under the previous agreement until completion or agreement by DVRS counselor and CRP that a new service is needed.

How is the CRP reimbursed for the client's wage paid in the community work site assessment?

The CRP will bill for the number of hours worked x wage for the client.

Are wages paid in job shadowing?

No, job shadowing is used for the client to observe a job and ask questions but not to perform actual work.

Can you be paid for development of more than one site for work site assessment?

The CRP is paid for each site development meeting the quality indicators but only one payment is paid for the final report.

How does the referral payment work?

All quality indicators have to be met and a start date for the service identified and counselor and client in agreement with the start date.

(The CRP is only eligible for one referral payment per client per period the client's record is open. A subsequent referral payment may be authorized only if the DVRS case record for one year prior to subsequent referral.)

Can you do both Job Shadowing and Career Exploration?

Job shadowing and career exploration can be done separately or together depending on what best meets the need of the client.

What happened to Community Based Assessment?

The activities used in the Community Based Assessment are part of the Menu of Services. The DVRS counselor and client can develop a plan that will access these activities. However, we will not be using the term, Community Based Assessment.

What is transportation training?

Transportation training is to teach an individual how to take the bus to and from work or how to use a cab to get to and from work. This is not to be used for teaching an individual how to drive a car.

The DVRS status for D-21 should be Status 18-6 not Status 22.

What accreditation is needed for a CRP to provide Comprehensive Vocational Evaluation?

To provide Comprehensive Vocational Evaluation you must be CARF accredited or your evaluator must have completed course work request by CCWAVES.

How does a CRP get paid for completion of a service (D code) ? (posted 12-16-03)

When a specific service is provided and completed by the CRP the CRP should complete the cover sheet indicating that the quality indicators were successfully met. They should

also attach any other report that is indicated as part of the outcome. The cover sheet and any other reports should be sent in with the financial claim to the referring counselor.

Copies of Coversheets can be found in the Menu of Services Manual.